

**Iteration/Sprint Documentation  
Iteration 3**

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Iteration/Sprint Documentation

**Theme & wish list:**To build a loyal customer base, it is important to understand your customer’s essentials. The three major part of our website is functionality, usability and reliability. In this sprint, prime goal is to enclose everything from the actions a user can execute to dynamic content and interactivity. Furthermore, we are working on usability of a website which will be more user experience than the previous sprint. Areas such as clear navigation, performance, readability and responsiveness are highlighted in this sprint.

**Theme:**Enhance an authoritative resource and improve interaction with existing and potential customers with promotions and reputation management.

**Wish list:**To create a system design which can be interactive with the members of the website and the customers effortlessly.

Incoming Product Backlog

**US1:** As a user I want an emergency booking system so that they can provide services anytime. Completed

**US2:** As a staffing manager, I want to get an option for people to send resumes in website so that I can recruit new workers. Completed

**US3:** As an owner, I want to check the profit/loss of my company so that I can handle my business properly. Medium

**US4:** As a user, I want a membership option so that the price will be cheaper for regular customers. Completed

**US5:** As a user, I want contact details of a company in the website so that I can contact them whenever needed Completed

**US6:** As a user, I want to view map of a company in the website so that I can get the direction directly. Sprint 3

**US7:** As a CEO of a company, I want to give access of security to a certain senior member so that there is less possibility of data breaches. Medium

**US8:** As an owner, I want to invest in best possible surveillance in the system so that I can protect my information. High

**US9:** As a user,I want my payment details to be private so that I can save my information. Low

**US10:** As a user, I want to have a website where I can hire staffs to be sent to work on different occasions as requested by our clients. Medium

**US11:** As a staff management supervisor I the website to be accessible by the employees to view their overall ratings and feedbacks. Completed

**US12:** As a manager I want the website to have a login for staffs and employees. Completed

**US13:** As a manager I want the website to have a different login for our clients. Medium

**US14:** As a user, I want the website to be flexible so that I can select the works according to my interest and availability. Completed

**US15:** As a user I want to rate the employee that works for us according to the feedback of the customers so that he works with his full commitment. High

**US16:** As a user I want to have the system which is easily adaptable according to requirement changes and suitable on any screen design.Sprint 3

**US17:** As a user I want pre-booking system so that good services can be received. Low

**US18:** As a user I want to register to the system with my details, so that I do not have to provide my information every time. Completed

**US19:** As a user I want to login to the system so that I can get information regarding the services. Low

**US20:** As an owner I want to have the system which will track the success of the company along with planning according to different scenarios. Medium

**US21:** As a user I want to provide personal feedback so that company would also know about their competition in the market. Completed

**US22:** As a user, I want to have the system which will accept any payment options such as credit cards, debit cards, PayPal, etc. Medium

**US23:** As an owner I want to have the screen of the system to be simple and clear so that there will be no error while logging to the system. High

**US24:** As an owner I want to know the details of every staff members and their backgrounds so that staff members can be distributed according to their levels. Low

**US25:** As a user, I want a proper website to book a service fast without any additional charges. Completed

**US26:** As a COE, I want to create a website to advertise the business creating ads and promotions. Low

**US27:** As a COE, I want to create a system to help workers to communicate via messages and emails letting them know about their job as soon as possible. Sprint 3

**US28:** As a user, I want a fastest and guarantied service with convenient time schedule. High

**US29:** As a user, I want 24/7 costumer service so that I can contact the office anytime.Sprint 3

**US30:** As an owner, I want my system to be protected and safe with limited access to the staff Medium

**US31:** As a user, I want to create an account in a system to save my information so that it will be easier for me to provide my details for multiple bookings. High

**US32:** As an owner, I want my provide access to staff just to record their attendance. Low

**US33:** As a user, I want to ensure that, I will get notification regarding the job. Also, I should be able to check it online what’s happening during the job. Sprint 3

**Sprint Backlog**

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| --- | --- | --- |
| **Requirement** | **Conditions of satisfaction** | **Task & Estimates** |
| **US6:** As a user, I want to view map of a company in the website so that I can get the direction directly. | Login is required.  Once logged in, user can scroll down the website.  Map is available at the  bottom of the screen.  Clicking on the map will  open google map.  It will display time estimation  to reach our company from  any location. | T1.The database of the existing user’s account with the necessary meta data.½ day (Sujata)  T2.For the new user, indicate a unique user ID to proceed further.½ day (Manish)  T3.Create exact location of the company with the radius and the picture. 1 day (Dinesh)  T4.Generate Opening/Closing hours and Time estimation to reach the destination through real time database. 1 day (Anthony) |
| **US33:** As a user, I want to ensure that, I will get notification regarding the job. Also, I should be able to check it online what’s happening during the job. | Registration is required.  A link to subscription exists at the bottom of the website.  Once registered user needs to subscribe for the upcoming jobs.  The user can check what’s happening anytime by clicking on the notification. | T5.Create a webpage where users can select what types of notification they want. ½ day (Dinesh)  T6.Create a new table in database listing users with subscriptions. 1 day (Mohit)  T7.The user should be view all the details by clicking the notification; for which a webpage is to be made and linked. 1 day(Sujata) |
| **US29:** As a user, I want 24/7 costumer service so that I can contact the office anytime. | Registration and login are required.  Existing users can see contact and email on top of the website.  Clicking on contact will lead the page to call now option.  Clicking on email will lead to email our personal mail option.  Users can either apply via those option or contact us regarding our services. | T8. The user should able to click on call and email option after logging into website. ½ day (Manish)  T9. Create Existing data base which can be used to locate the contact email and phone number. 1 day  (Sujata)  T10. Create database wherecustomer should be able to write email to company website after clicking on email services which are linked to the website. ½ day (Anthony) |
| **US27:** As a COE, I want to create a system to help workers to communicate via messages and emails letting them know about their job as soon as possible. | Staff registration and login is required.  Communication platform like Email, chat messaging applications should available for use between workers.  Subscription links to job update and availability should be available for use. | T11. Create a link through which clients can provide us their details from where we can let them know about their jobs. 1 day(Dinesh)  T12. A table needs to be created in the database storing the clients’ preferred method of communication. ½ day(Manish) |
| **US16:** As a user I want to have the system which is easily adaptable according to requirement changes and suitable on any screen design. | User registration is needed.  The system screen should be user friendly and compatible to different platform.  User should be able to update the software according to requirement | T13 The system database should be able to store and retrieve user information (Sujata)1day  T14 create a dynamic system that allows users to adapt to changes and requirements.(Mohit)1day  T15 creating a system that is all platform friendly. Example; Android phone, Apple, MAC and windows friendly(Anthony)1/2day |

**Review Meeting:**

Sprint 3:Modify existing website in a way that is user oriented providing clear navigation, performance, readability and responsiveness.

**Date and time**: 16/04/2020, 2:00 PM

**Venue**: Skype Video Call

**Minutes taken by**: Mohit, Dinesh, Anthony,

**Agenda item 1: Demonstration feedback:**

* The website is visually appealing.
* It is simple and very easy to navigate.
* The contents are well organized with clearly labelled topics.
* Some work needs to be done on the consistency of website.
* Some bright colors on the website needs to be fixed.

**Agenda item 2: Theme of next sprint**

Client wants some meaningful graphics that lend visual variety and appeal to an otherwise boring page of text.

They want the website to be scalable enough to support the number of visitors.

**Agenda item 3: Next review meeting**The next meeting is scheduled for 28/05/2020 at 3:00 pm

Retrospective Meeting:

**Date and time:** 15/04/2020,6:36 PM

**Venue**: Virtual Meeting in messenger video call

**Minutes taken by:** Manish, Sujata

Item1: What went well?

* Despite the meeting being virtual but not it person, it showed to be very fruitful than expected.
* All the team members were on time for the meeting.
* Every team members showed the level of participation to their best.

Item2: What could be improved?

* We need to improvise on time taken in performing specific tasks.
* All the tasks should be completed in time making sure there is enough time to revise and improve the task.
* We need to carry out meetings in a frequent basis.
* Any queries or confusions should be well discussed in the meetings.

Item3: What can we do?

* Proper planning needs to be done before performing any tasks.
* We need to make sure all our tasks are completed without any errors.
* Debugging needs to be carried out in a frequent interval.

Item4: What is not in our control?

* As virtual meetings required internet connection, it can sometimes be interrupted by low bandwidth of internet which is not in our control.
* There is also possibility that the software we are using to conduct the meeting can be crashed, which is also not in our control.

Statement of Contribution

The tasks estimated for each of the team members are as follows:

For Manish:

Responsible for creating user friendly communication links for messaging and sharing of information(1/2day)

For Dinesh:

Responsible for creating dynamic webpage for users. (1/2 day)

For Mohit:

Responsible for creation of database for user subscription, alerts and notifications.

For Sujata:

Creation of database for information storage and retrieval (1/2day)

For Anthony:

Responsible for creating a system compatible to all platform and screen display (1/2day)

In addition to these tasks the following user story sprints were created by the respective group members.